

Shipping Policy

All City Haus Chicago merchandise is packaged by our team with special care to protect your purchases.

U.S. Shipping

Within the United States, we ship most items via FedEx for delivery within 15 business days. Our charges are scaled to the dollar value of the items being shipped:

<i>Items valued at</i>	<i>Shipping charge</i>
\$0—\$250	\$15
\$251—\$1,000	\$50
\$1,001—\$1,500	\$75
\$1,500+	TBD

Some specialty and/or oversized items may require an additional handling surcharge. For items needing crating or special shipping arrangements in the U.S., one of our client specialists will send an email to you to learn your preference while ensuring safe delivery of your purchase.

Shipment Tracking

A tracking number will be sent to you as soon as your package has shipped. For further questions, contact us at info@CityHausChicago.com.

Freight and Crate Shipping

For items that require crating or special shipping arrangements within the U.S., one of our client specialists will contact you.

If you would like to arrange your own freight shipping, we can assist you with that as well. Please contact us at info@CityHausChicago.com.